

SJV Transition to St. Joan of Arc Parish – Recurring Donations

As part of the transition to the new St. Joan of Arc Parish, we will be streamlining our giving processes across both churches to be the same. This affects the online giving process for those who currently give directly either through a bank transfer facilitated by the SJV office staff or through the St. John Vianney online portal. Both SJV processes will be moving to the Vanco online portal.

After July 1, you will need to follow the steps below to move to the new platform. Note that what is contained below is just a high-level overview and that more detailed instructions will be published on July 1.

- 1) Depending on which way you give today, your first step will be one of the following:
 - **Bank facilitated direct ACH transfer:** For those who set up their giving by going to the SJV office and filling out a paper form accompanied by a blank, voided check, then you need to call the office to indicate that you are going to move your process into the Vanco portal. They will take your information, and once you have set up your giving in the new portal, they will stop the processing by the bank.

OR

- **ParishSoft (formerly We Share Giving) recurring donations:** For those who used the SJV Online Giving portal to set up their recurring donations, you need to get onto the portal and cancel this setup.
 - Access the portal through [this link](#)
 - Sign in and cancel your recurring donation

- 2) The next step is to set up your new account and recurring transactions in the Vanco portal. This will become available on July 1.

Thanks for your patience. If you have any questions, please reach out to the church office directly at either via email at office@sjvbett.org or by calling 563-332-7910.